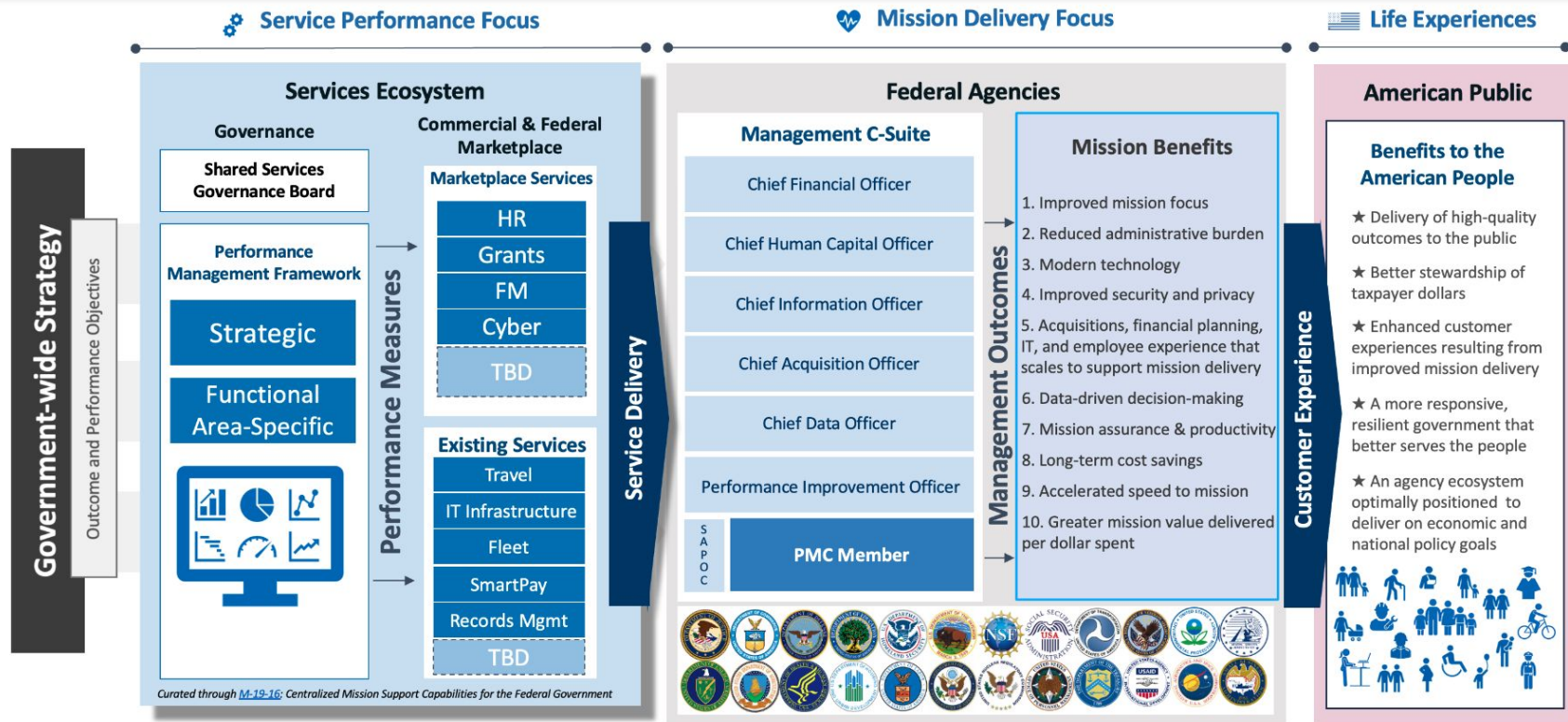


Strategic Alignment : Service Delivery to Mission Outcomes



Performance of the services ecosystem (1) further optimizes agency management outcomes in support of mission (2) enhances organizational health and (3) supports the delivery needed to better serve the public, build trust and realize the promise of a 21st century American experience.